

## Other Useful Information:

(The information is provided as a service to the community. Listing of any facilities is not an endorsement or recommendation. This is not an all inclusive list. For additional facilities, please check the local German newspapers, the German yellow pages website: [www.gelbeseiten.de](http://www.gelbeseiten.de) or call the German Phone Information (11880 or 11833).

### **Animal Shelters**

- Tierheim Ingelheim, Aussenliegedn 145, 55218 Ingelheim, Tel: 06132-76205, [www.tierhelfer-ingelheim.de/](http://www.tierhelfer-ingelheim.de/)
- Tierheim Rüsselsheim, Stockstr. 60, 65428 Rüsselsheim, Tel: 06142-31212, [www.tierheim-ruesselsheim.de/](http://www.tierheim-ruesselsheim.de/)
- Tierheim Wiesbaden, Spelzmühlweg 1, 65187 Wiesbaden, Tel: 0611-74516, [www.wiesbadener-tierheim.de](http://www.wiesbadener-tierheim.de)

### **Dog Training**

- KynoCentrum-Hundeeziehung, Sandra Aicher, Rudolf-Dietz-Str. 2, 65520 Bad Camberg, Tel: 0178-7193171, [www.kynocentrum-hundeeziehung.de/](http://www.kynocentrum-hundeeziehung.de/)
- Verein der Hundefreunde Hochheim, Im Langgewann, 65239 Hochheim, Tel: 06146-846845 or 0178-4479858, [www.hundefreunde-hochheim.de/](http://www.hundefreunde-hochheim.de/)
- Rhein-Main Hundeschule, Auf der Lind 3, 65529 Waldems-Esch, Tel: 06126-9575842 or 0172-6620393, [www.rhein-main-hundeschule.de/](http://www.rhein-main-hundeschule.de/)

### **Pet Shipping**

- Pet-Air GmbH (Worldwide Pet Shipping), Frankfurt Airport, Tel: 069-694750, [www.petair.de](http://www.petair.de)
- Gradlyn Kennels GmbH, Frankfurt Airport, Tel: 069-6971254-13/19, [www.petshipping.com/](http://www.petshipping.com/)

### **Temperament Testing**

Publicly appointed and sworn experts for dog temperament testing in the state of Hessen:

- Michael Borhausen, Burgstr. 79, 65817 Eppstein, Tel: 06198-3072725 or 0173-6513968
- Jürgen Heß, Am Speiergarten 1, 65191 Wiesbaden, Tel: 0611-9505523 or 0173-2139085
- Manfred Willnat, Adolfinenstr. 10, 65199 Wiesbaden, Tel: 0611-421489 or 0171-2443180

### **Animal Bite Policy**

Anyone that is bitten or scratched by an animal should seek treatment at their Medical Treatment Facility (MTF) as soon as possible. In accordance with AR 40-905, all animals owned by Military Members will be seen by the Veterinary Treatment Facility (VTF) and placed on quarantine. Please contact the VTF immediately if your animal has been involved in a bite or scratch. DO NOT vaccinate, euthanize or transfer ownership of the animal until the animal has been released from the quarantine period.

### **Adoptions/Transfer of Ownership/Strays**

The VTF does not have a stray facility in the Wiesbaden community. If you find a stray animal, you may bring it in to the VTF for it to be scanned for a microchip. If no microchip is found and the owner cannot be immediately identified, you will need to bring the animal to a local national animal shelter, or find other alternative means for care of that animal. Similarly, we do not maintain animals for adoption at the VTF.

Individuals may post small ads for animal adoptions (not for sale) on the bulletin board at the VTF. If you give your pet to another Service member, a transfer of ownership form will need to be completed at the VTF in order to transfer the pet's medical record to the new owner. Please inform us if you plan on bringing your pet to a local shelter.

### **Death of a Pet**

Unfortunately, we must accept the fact that although we try to provide the best care possible, we cannot extend their lifespan indefinitely. Sometimes the best decision that we can make for our pets is to euthanize in order to prevent additional suffering. One of the services that we do provide at the VTF is humane euthanasia. In these cases, or when a pet dies unexpectedly arrangements may be made for care of remains or cremation through the VTF. Alternatively, local national veterinarians or animal shelters may be used.

### **General Pet Shipping Information**

To help our service members ship their furry friends in relative comfort, the following are some insider tips on who you should contact to begin the transportation process, the regulations regarding shipping a pet and other general information on air transport. Also, check the ERVC PCS Pet Checklist Link.

First and foremost, shipping a pet is your responsibility. There is minimal reimbursement for pet expenses, including cages, the cost of shipping your pet, quarantine of your pet and/or kenneling. In addition to the local governmental rules and regulations regarding pet importation each commercial airline can determine its own set of requirements, which can make shipping a pet domestically and overseas quite costly and cumbersome. [Armed Forces Crossroads](#) and [Military One Source](#) are websites both worth checking out when it comes to shipping a pet from one military community to another.

Once you receive your orders, you should plan immediately for shipping your pet. Your first point of contact is your local transportation office. It can help you make the appropriate reservations for air transport, as well as kenneling once you arrive. Your sponsor can also help make arrangements for shipment.

Most locations require that your pet satisfy certain age, vaccination, or quarantine requirements before they are allowed entry through customs. These locations can be country or even state specific. For example, the U.K. has different rabies and vaccination requirements than Germany. Be sure to check the pet importation and dangerous dogs regulations that are specific to Germany on the ERVC main page.

One of your options in shipping your pet is to ship them on a military contracted flight. Air Mobility Command (AMC) charters these flights. For more information on shipping your pet on an AMC flight, visit [www.amc.af.mil](http://www.amc.af.mil).

Your other option in pet shipment is a commercial airline. However, there are a few conditions you should be aware of if you decide to ship your pet via a commercial airline. The first is to book as early as possible. Check that your airline of choice will accept pets on the day and flight that you prefer and verify its regulations regarding shipping a pet in the cabin or as cargo. Also, a non-stop flight may be easier on your pocketbook and your pet's health. If possible, avoid the heavy traffic of weekend or holiday flights. The airlines will most likely require a reservation and charge you a fee even for in-cabin travel. Most airlines required kennels to be one approved by the International Air Transport Association (IATA). Each airline will have specific guidelines as to what type and size of pet carrier is required for each pet. Kennels may be purchased on the economy, and most are labeled to indicate whether it is IATA approved. It is always a good idea that upon boarding, you ask a flight attendant or other crew if they can check that your pet has safely made it aboard the aircraft and is situated comfortably.

Be aware of any potential heat embargo for commercial shipping. Commercial airlines may refuse to transport certain breeds (snub nose dogs, such as pugs, boxers, bulldogs and Pekinese) during temperature "extremes" which is typically above 85F or below 45F. Check the airlines for special arrangements.

A final option for shipping your pet may be designated known shippers or FAA registered indirect carriers. See link for pet shippers.

Knowing what to do with your pet once you arrive at your final destination is also your responsibility. In many situations you may need to kennel your pet upon arrival, as pets are often not authorized in temporary lodging facilities. Your transportation office and sponsor can help you arrange for these situations.

Some additional preparation steps that you can take prior to your trip include allowing your pet to become accustomed to the kennel at least a few weeks before the flight. Put a comfortable towel or blanket in it and leave the door open throughout the day. Encourage your pet to willingly enter the kennel using either praise or treats. These steps will reassure the pet that the kennel is a nice safe place to be and will help him to be more comfortable when on the long trip.

### **Day of the Flight:**

The last meal that you feed your pet before a flight will depend on the breed, age or your pet, and length of the flight. For most healthy adult dogs and cats it is recommended that you do not feed your pet immediately prior to boarding. In general, 2-3 hours prior to boarding is recommended, not more than 6-8 hours, however you should provide access to fresh water at all times. Consult with your veterinarian if you have specific questions or concerns.

Airlines generally require each kennel to have a food/water bowl attached to the kennel door. They may not allow loose bowls in the kennel, which could cause injury to your pet during transport. One suggestion could be to freeze water in the bowls prior to the flight, which will allow for a supply of fresh water as it melts and minimize splashing. You would also attach a rabbit or guinea pig type of watering bottle. Be sure that your pet knows how to use this type of water bottle prior to using one for transport.

Always walk your dog immediately prior to entering the airport, as it may be several hours before it will have the next chance to relieve itself.

Do not ship your pet with loose hard toys in the kennel. Place a clean absorbent towel in the kennel (possibly something with your scent on it). The towel will provide for soft bedding as well as absorb any urine, feces or vomit if your pet has any accidents during transport.

Each airline and or customs organization may have different regulations regarding paperwork. The following recommendations are good practices in general. Make several copies of all documents. Attach one copy of the rabies and health certificates in a document protector (a clear zip-lock bag will work) to the kennel. Keep the originals in your pet's medical record in your carry-on luggage. Ensure that your pet's name, your name and contact information both at the flight origination and destination are attached to each kennel.

Finally, if you feel that your pet may be extremely stressed or excited during the flight, contact your veterinarian for specific recommendations.